



Catastrophic Medical Operations Center (CMOC) CONOPS Plan Implementation Guide

Activation Triggers

- This plan may be activated as a precautionary measure as needed for emergency situations that have the potential to escalate or for impending disaster conditions.
- Any natural or man-made event that endangers the patients, visitors, staff, and family members of medical healthcare facilities within the region.

How to Activate this Plan

- The Catastrophic Medical Operations Center (CMOC) has 4 levels of activation:
 - 4 Readiness – Normal Conditions
 - 3 Liaison – Increased Readiness
 - 2 Partial – High Readiness
 - 1 Full – Maximum Readiness
- The CMOC may be activated by a number of agencies, including Texas Department of State Health Services (DSHS), the Texas Division of Emergency Management (TDEM), and county or city offices of emergency management.
- The requestor establishes the need for CMOC support based on an emergent or existing situation.
- The requestor calls 713-884-4408 to reach the City of Houston Duty Officer to request activation.
- The Houston Duty Officer contacts the on-call CMOC Operations Chief to notify them of the activation request.
- The CMOC Operations Chief determines activation level required based on information provided by the requestor.
- The CMOC Operations Chief activates CMOC staff.
- The CMOC Operations Chief reports to the Houston Emergency Operations Center (EOC).
- The CMOC Operations Chief requests start of an incident in WebEOC.

Operational Considerations

- The local incident command (IC) and control structures are responsible for:
 - Directing on-scene emergency operations
 - Maintaining command and control of on-scene incident operations.
- The CMOC stands up to support a specific geographic region and follows IC principles.
- At the direction of the CMOC Operations Chief, departments may be requested to supplement specifically assigned disaster response roles vital to the well-being of affected citizens.
- State and federal officials will coordinate their operations through the jurisdiction’s elected or appointed officials or their designated representatives.

Communications Considerations

- Community-wide or regional requests for assistance to medical emergencies will be communicated directly to the CMOC through various, redundant means.
- Frequently communicated information includes:
 - Number of received patients
 - Available bed capacity
 - Available specialty services/beds
 - Fatalities
 - Requests for case dates
 - Current guidelines regarding symptomatology, diagnosis, and therapy, and other recommendations

RCPI Plan Integration

MACC	X
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CMIS	X
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HURR-SAR	X
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IED-SAR	X
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AMOPS	X
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RNEMR	X
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PHCF	X
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MFM	X
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RECP	X
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TMC-FLU	X
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SWI	X
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